



Privacy Statement José Vennix Therapy & Counseling

Private practice José Vennix Therapy & Counseling, owned by Psychologist Ms José Vennix, registered under KvK number 74948857.

José Vennix Therapy & Counseling attaches great importance to the transparent and lawful handling of your data.

This privacy statement applies to the following individuals:

1. (Potential) Clients
2. Visitors of the practice José Vennix Therapy & Counseling
3. Visitors of www.josevennix.nl and www.josevennix.com
4. Individuals that contact the practice José Vennix Therapy & Counseling or of which personal data are processed by the practice José Vennix Therapy & Counseling.

Personal Data

By law, psychologists in The Netherlands are obliged to create and maintain a file containing information about their clients. The file contains information provided by the client during sessions, information provided during telephone contact, as well as any email contact. The file also contains documents such as letters of referral and permission forms of the client regarding consultations with third parties.

Other personal information such as name, e-mail, postal address, and phone number are protected and will only be used to communicate with clients during, and after, the time of using José Vennix Therapy & Counseling services.

The law obliges psychologists to keep the files for fifteen (15) years. This may, for instance, be useful if you decide to have sessions again at some point.

If you do not wish to have your data saved, you can submit a request to have your personal data and files destroyed. This request needs to be signed by both the psychologist and the client, and a copy must be given to both parties. Subsequently, the file can be destroyed.

We strive to address complaints to satisfaction. Should clients feel that their complaint wasn't dealt with in the best possible way, they can contact the Autoriteit Persoonsgegevens (AP).

Legal Grounds

- Psychologists in The Netherlands are bound by law to create and maintain a file containing information about their clients after they have received permission from their client to do so.
- Clients have the right to see the file at any given moment when the client requests to see it
- Clients have the right to ask in writing to have the file destroyed.
- Information in that file will only be used to contact clients about issues such as the planning of sessions and to enhance therapy sessions.

Personal Information Processing Purposes

Personal information will be used to:

- Carry out treatment plans and enhance therapy sessions.
- Maintain contact with clients in order to provide them with information that they have requested
- Improve the websites www.josevennix.nl and www.josevennix.com
- Collect user statistics. User statistics collected from the websites of José Vennix Therapy & Counseling involve the number of visitors, the duration of the visit, which parts of the website were viewed and clicked on. This information results in general reports from which clients can not be identified.

Personal Information and Third Parties

José Vennix Therapy & Counseling does not share any information with third parties. This can only be done with the client's clear and explicit consent. This consent should be in writing and signed by the client.

José Vennix Therapy & Counseling does not share information with countries that fall outside the European Economic Area (EEA). Should that be necessary, José Vennix Therapy & Counseling will only do so if the European Commission has verified that the specific country has the right data protection processes in place, meeting the criteria set by Algemene verordening gegevensbescherming (AvG).